



Mariner Finance is currently seeking a Full-Time Customer Service Representative.

Responsibilities:

- Assisting customers by answering questions concerning accounts, loans, statements, etc. while providing superior customer service.
- Performing a variety of cashiering functions including posting payments and bank deposits.
- Conducting loan interviews and entering required information into automated system.
- Other functions include but are not limited to: collecting payments, completing and processing loan applications, contacting customers for late payments, cashiering, answering phones, photocopying, filing, etc.
- May perform additional functions depending on market demand and branch staffing in order to provide consistent quality customer service.

Qualifications:

- Bilingual preferred, but not required.
- Ability to multitask.
- Previous cash handling, collections, or sales experience in a financial institution.
- Good computer skills, as well as previous experience using other office electronics.
- Ability to communicate clearly and concisely.
- High school diploma or equivalent, some college preferred.
- Excellent interpersonal skills.
- Available to work 40 hours a week.

Interested and qualified candidates should submit their résumé for immediate consideration to: careers@marinerfinance.com

Please identify the position you are applying for with the job code “CSR-HAM”

Mariner Finance brings over 125 years of experience in meeting the financial service needs of consumers in the Mid-Atlantic region. Mariner Finance is recognized as the community's consumer finance company of choice by building lasting relationships through superior customer service and exceptional staff.

Mariner Finance is an Equal Opportunity Employer and does not discriminate on the basis of race, color, sex, marital status, age, religion, national origin, sexual orientation, disability, or status as a disabled or Vietnam era veteran. Drug/Alcohol/Smoke-free workplace.